

This trip is about so much more than the activities—it's about hearts changed, relationships built, and seeing God move in powerful ways among the children, youth, and communities. Thank you for saying yes to this adventure!

WHAT ARE THE KEY MINISTRY GUIDELINES I MUST FOLLOW EVERYWHERE?

- **Relationship Building:** We love encouraging genuine connections with the local volunteers and leaders we'll serve alongside—it's one of the best parts of the trip, so dig deep with people while you have the time!
- **Personal Information:** Please do not give out your personal contact details (phone, social media, home address, etc.) to anyone outside the Reaching a Generation (RAG) staff team.
- **Blessing Others:** If you feel led to bless any of the local volunteers (gifts, etc.), please speak to a Reaching a Generation (RAG) staff member first so we can coordinate thoughtfully and appropriately.
- **Handing Out Items:** No spontaneous giving—please always check in with a RAG team member to ensure it's done in a way that honors local customs and sustains long-term impact.

WHAT ARE THE GENERAL REMINDERS FOR THE WHOLE TRIP?

- **Travel Together:** We will ask you to always move as a group with a Reaching a Generation staff member—your safety is our priority!
- **Hydration:** Drink plenty of water while you're here—stay hydrated in this hot, dry climate!
- **Sun Protection:** Apply sunscreen regularly (the African sun is intense year-round, even if you don't "feel" it, you're probably burning. Trust us!).
- **Support:** If you need anything at all—talk to your team leader or any RAG staff. We're here to serve you so you can focus on serving others!

SOUTH AFRICA (SHIKWARU LODGE NEAR MOKOPANE, WATERBERG REGION) FAQs

- **The plugs in South Africa look different from the ones in the USA. What adapter do I need?** South Africa mainly uses Type M plugs (the big three-round-pin sockets). Your standard US two-prong or three-prong plugs will not fit into the wall outlets. You only need a simple M-type travel adapter for: Cell Phones, iPads, Smart Watches, Laptops, Camera chargers and most USB devices. These devices already have built-in voltage converters, so they work fine with just the M-type adapter. A good universal adapter with USB ports is perfect and super easy.
- **The electricity voltage is different in South Africa (220–230 V). Do I need a special converter for my hair tools or other appliances?** Yes — this is the part that catches most people (especially the hair straighteners, curling irons, and blow dryers). US wall outlets are 110–120 V, while South Africa is 220–230 V — almost double the power! Your normal US hair tools are not designed for that higher voltage. If you plug them in (even with an M-type adapter), they can overheat, smell like smoke, melt, or even catch fire. Your best and safest option is to leave your regular US hair tools at home. You could buy a dual-voltage travel version of your straightener, curling iron, or dryer (look for ones clearly labeled "100–240 V" for travel) if you feel it will be needed during your trip. Most people on short mission trips pack light and either go without the hair tools or bring a proper travel-rated one. It's much safer and simpler!
- **Is the tap water safe at Shikwaru?** Tap water is safe to drink here—so don't stress about brushing your teeth! However, bottled water will also be readily available to make your stay comfortable.
- **What about meals and laundry services at Shikwaru?** All meals will be provided—either at the restaurant on the estate/in town, or packed meals when we're out for ministry. During your stay, free laundry services are usually available, so feel free to pack for 5–7 days and re-wear.
- **What are the accommodations and safety rules for walking around at Shikwaru?** Our lovely lodges at Shikwaru are set up for comfort—please feel free to let us know at any time during your stay if you need anything additional (extra towels, you forgot your toothbrush, etc.). Feel free to walk around within the fenced estate or on the property. Gate codes will be available in your room's Welcome Packet. For your safety, please let one of your team members know if you're heading out for a walk and when you expect to return and walk in pairs when possible.
- **Do I need to take Malaria Medication while I stay at Shikwaru?** Shikwaru Lodge is located in the Waterberg Mountain range of Limpopo, and this area is considered Malaria-Free.